

ACCOUNT APPLICATION FORM 2023

- ➡ Please fully fill in all the below details before placing your first order, and return to account@lacredenza.co.uk
➡ Please send all orders to info@lacredenza.co.uk

REGISTERED COMPANY NAME

REGISTERED COMPANY ADDRESS

COMPANY TRADING NAME

DELIVERY ADDRESS

(If different from registered address)

Address	Postcode
Address	City

OPENING HOURS FOR DELIVERY

(Indicative only)

SPECIAL DELIVERY INSTRUCTIONS OR OTHER INFO

LIMITED COMPANY NUMBER

COMPANY VAT REGISTRATION NUM.

PLEASE TICK ONE OR MORE OPTIONS BELOW

- | | | |
|---|--|---------------------------------------|
| <input type="checkbox"/> Catering Company | <input type="checkbox"/> Pizzeria | <input type="checkbox"/> Market Stall |
| <input type="checkbox"/> Shop / Delicatessen | <input type="checkbox"/> Gastro Pub | <input type="checkbox"/> Hotel |
| <input type="checkbox"/> Restaurant | <input type="checkbox"/> Online Retailer | <input type="checkbox"/> Food Hall |
| <input type="checkbox"/> Wholesaler / Distributor | <input type="checkbox"/> Supermarket | <input type="checkbox"/> Others |

KITCHEN REPRESENTATIVE

Contact Name:	Phone Number:
e-mail:	Mobile Number:

ACCOUNT DEPARTMENT

Contact Name:	Phone Number:
e-mail:	Mobile Number:

DISCLAIMER

By completing this form La Credenza Ltd reserves the right to grant a credit account. Please make sure all information provided are correct, these will be used under our Terms & Conditions policy exclusively to run a credit check on your company. Applications can also be refused or not successful.

Should you be granted a credit account this could be subject to review every three months.

Credit limits will be monitored and reviewed based on punctuality and prompt payment, payment history and trading history.

Late payments will affect your Credit Limit

Signature: X

Printed Name
(Block Capitals): _____

Position: _____

Date: _____

[Click here for T&C's](#)

ORDERING, DELIVERIES, AND INVOICING

- ✓ Orders can be placed via e-mail at info@lacredenza.co.uk or alternatively by phone on +442081254016 Monday to Friday from 8.00am till 16.30pm.
- ✓ You can also place your orders over the weekend using our voicemail system for delivery on the next working day, subject to goods availability.
- ✓ The minimum order for London and Greater London area is set at £100 excluding VAT per drop; Whilst we have kept our minimum order low for many years, we are trying to have a less impact on our carbon footprint. Should we receive orders below our minimum delivery fees charges may apply (£10 including VAT).
- ✓ Orders outside our delivery catchment area and Nationwide do not require a minimum order however will be fulfilled by adding any additional costs of transport* to the total amount of the order. Service will be carried by third party courier companies. *Transport costs fees vary depending on distance, postcode, weight, number of pallets and type of refrigeration.
- ✓ Goods will travel on pallets to ensure secure transport and to avoid damages.
- ✓ We do not currently deliver on the weekend or on Bank Holidays.
- ✓ Please note we do not offer guaranteed time delivery. While every effort will be made to deliver within the requested time frame, we also try to group deliveries together to ensure minimal environmental impact by making sure we have a full van as much as possible.
- ✓ We reserve the rights to change the delivery procedures during exceptional and seasonal closure periods, which will always be announced ahead of time.
- ✓ All goods must be checked upon delivery. Claims for damages and/or non-delivered goods must be notified to La Credenza Ltd within 24hours of delivery by phoning or e-mailing the office. No credit or adjustments will be provided thereafter. Any returns, quality issues or non-conformity need to be discussed and authorised with/by our office. Credit notes are not guaranteed until all checks are satisfied. Quarantine and investigative process may take up to 14 days or longer if laboratory tests are required.
- ✓ Please also be aware any issues caused by actions outside our control (temperature shocks, accidental damages, mishandling of products) will not be compensated.
- ✓ Please note that in case of external courier used for delivery outside London, La Credenza Ltd will not be hold responsible for any claim once goods have left our warehouse.
- ✓ Any invoicing error will need to be addressed to La Credenza Ltd as soon as possible, within 48h of the invoiced being issued. No credit or adjustment will be provided thereafter.

CREDIT TERMS

- ✓ If your credit request was not successful with La Credenza Ltd, payments must be made in advance before delivery of goods. We accept payments by credit and/or debit card (Visa, Mastercard and Amex) over the phone. No cash is accepted.
- ✓ If your credit requested was successful with La Credenza Ltd, settlement of all invoices must be made within the terms agreed (30 days from invoice date). All cheques are to be made to "La Credenza Ltd" and posted to the address on the invoice. Payments by BACS are to be made to the bank details indicated on our invoices.

TITLE OF GOODS

- ✓ Until full payment is received from the buyer, property of goods shall remain the seller.

STANDING ORDERS

- ✓ In the event of a standing order or pre order of fresh products, any cancellation must be communicated with 7 days' notice via e-mail at info@lacredenza.co.uk. Whilst goods are in transit it will not be possible to cancel a standing order and goods will be invoiced in full.